"Lube Belt" Troubleshooting | Master Reset

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The inability to clear the "Lube Belt" message on the console may be due to one of the following reasons:

- User error
    a. When attempting to reset the Lube Belt message, press and hold **Speed +** first, then **STOP**, and hold **both** buttons for 5-7 seconds. If the issue persists, complete a **Master Reset**.
    Exception: For the 7.8AT, press and hold the red stop button and the play/pause media button at the same time for a few seconds.

- Faulty keypad or poor connection
    a. Check keypad ribbon cable connection.
    b. Run a keypad test.

- Faulty upper control board
    a. Complete a **Master Reset**.

Performing a Master Reset

This should **only** be done if the customer is unable to remove the "Lube Belt" message. **All workouts, programs, time, and distance will be erased if you perform a Master Reset.**

You may perform a Master Reset at any time; you do not need to wait until the "Lube Belt" message displays.

1. Keep the safety key in place and hold **Incline +** and **Speed –** <u>at the same time</u> to enter the engineering menu.
Exception: On newer 7.0AT, 7.4AT, and 7.8AT treadmills where the central overlay buttons control media, instead hold down the highest incline and speed quick keys to enter the engineering menu.

2. Toggle into ENG3 (switch function) and press **ENTER.**

3. Hold **Incline +** and **Speed –** until ENG8 (test) appears.
Exception: On newer 7.0AT, 7.4AT, and 7.8AT treadmills where the central overlay buttons control media, instead hold down the highest incline and speed quick keys.

4. Follow the instructions for your console:
    - Press **ENTER** until **P3** (clear) appears on the screen. Some older consoles may have the clear function under **P2**.
    - For the 7.0AT, 7.4AT, and 7.8AT console, press **ENTER** to change "Normal" to "No Clear". Hold **START** for a few seconds to change "No Clear" to "Clear". Press **ENTER** to change "Clear" to "Press Start to ERP".

5. Hold **START** for about 5 seconds. This will start the Master Reset and all data will be cleared.

    If you have reset the console correctly, the console will beep twice. The screen will black out after 10 seconds.

6. Exit by holding **STOP**, or by removing the safety key. The screen will light up and be ready to go.