

# CHAPTER 4: TROUBLESHOOTING

## 4.3 Troubleshooting - No Power to the Console

**Symptom:** Console does not light up.

**Reason:**

1. The power adaptor is not correct or is defective.
2. The console cable has a bad connection or is defective.
3. The console is defective.

**Solution:**

1. The adaptor for this model is 12V - 1A. Check to make sure the power adaptor on the unit is correct. Test the power adaptor on a known good outlet. Replace the adaptor if it is defective.
2. Check the connection of the console cable at the console. Unplug the console cable from console, and use a multi-meter to check the voltage through the console cable. Normally it should be 12VDC. If no voltage is present, the console cable is defective, replace it.
3. If the voltage through the console cable is 12VDC, the console is defective, replace it.

